



# Capacity Tracker

*Insight for Care*

25 July 2023

## Provider Support Access

Thank you to all those providers who have submitted information for the ASC Provider collection during the July reporting window, we continue to see positive monthly improvements.

Support remains available to **new** and **existing providers**. Details of how to access support ahead of the August reporting window (Tuesday 8th August to Monday 14th August (inclusive)) are set out below:

Mon	Tues	Wed	Thurs	Fri	Sat	Sun	Mon	Tues
7	8	9	10	11	12	13	14	15

NECS Capacity Tracker Support Centre: [necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net) or by calling the Support Centre (8am-5pm Mon-Fri, excluding public holidays) 0191 691 3729

NHS Business Services Authority (BSA): [enforcement@nhsbsa.nhs.uk](mailto:enforcement@nhsbsa.nhs.uk) or by calling 0300 330 2088 (9am - 5pm, Mon - Fri, excluding public holidays)

System user guidance is accessible via the Capacity Tracker Resource Centre [here](#).

NECS provider support and awareness sessions in the next 3 weeks are set out below. These sessions are to help guide providers through the information requests, update methods and reports – they are informal events to offer providers the opportunity to raise any questions or queries:

Session Type	Weekday	Date	Time	Link
Care Home Provider	Wednesday	26 July 2023	13:00	<a href="#">Click here to join the meeting</a>
Care Home Provider	Wednesday	02 August 2023	13:00	<a href="#">Click here to join the meeting</a>
Care Home Provider	Wednesday	09 August 2023	13:00	<a href="#">Click here to join the meeting</a>
Home Care Provider	Wednesday	26 July 2023	14:00	<a href="#">Click here to join the meeting</a>
Home Care Provider	Wednesday	02 August 2023	13:00	<a href="#">Click here to join the meeting</a>

Home Care Provider Wednesday 09 August 2023 13:00 [Click here to join the meeting](#)

Dates for all future sessions are available in the [Resource Centre](#)

A report is also available to all providers, to check your monthly update status, it can be accessed via this link: [Update Monthly Status report](#)

With kind regards,  
Capacity Tracker Team

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